



BSpam
together we fight spam!

USERMANUAL



Introduction

BSpam is an Outlook Express and Microsoft Outlook software add-in utility that blocks spam e-mails effectively.

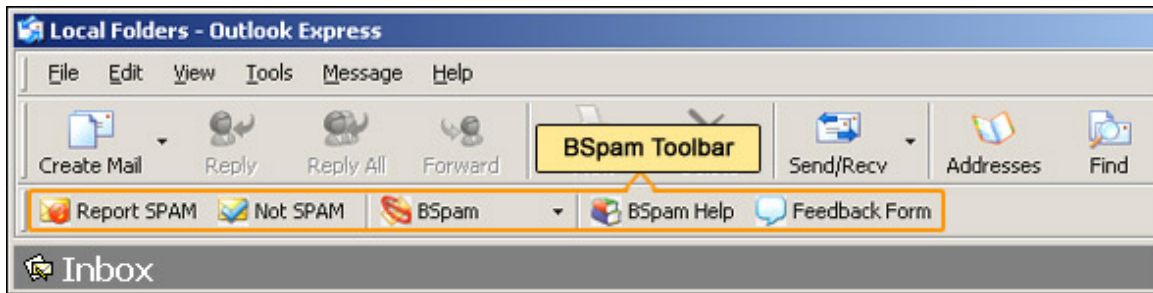
Download the BSpam executable from the website (<http://www.bspam.com>) and run the setup to install the utility. Once the installation has been completed, BSpam gets integrated directly with your e-mail client without interrupting your ongoing activities (or work). BSpam gets added as a toolbar and the product works on the spam e-mails as and when the e-mails are received.

BSpam users may report a particular e-mail as spam. Once e-mail has been marked as spam by BSpam unique SpamRank™ system, it is blocked from reaching the inbox of others thus benefiting all BSpam users. Spam reported e-mails are stored in a separate folder called "**Spam**". The e-mails that are posted as spam are kept in another folder called "**Spam_Posted**". The e-mails in both the folders can be moved to your Inbox anytime.

Product Features

- BSpam works with a very unique technology, where users report spam e-mails.
- BSpam does not store the actual contents of your e-mail, thereby ensuring complete privacy and security of your data.
- BSpam does not delete the spam e-mails until the respective users manually delete them.
- BSpam possesses the ability to restore e-mail addresses accidentally reported as "SPAM" using the "Not SPAM" feature
- Individual folders of your Outlook Express e-mail client may also be checked for spam e-mails

BSpam Toolbar



Report SPAM



This option helps to store the signature of the spam e-mails (marked using the "Report SPAM" feature) on the BSpam server. The spam reported e-mails would be moved to a separate folder called "Spam_Posted".

Users may report a maximum of hundred spam e-mails at a time.

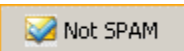
Users may report spam e-mails in the following ways:

- Select the required e-mail and click on the "Report SPAM" icon available on the toolbar.

- Select the required e-mail and press the F8 function key.

- Right click on the e-mail and select the 'Report SPAM' option. (For Outlook Express only)

Remove e-mails from being reported as spam by BSpam

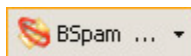


To remove the e-mail signature (that has been reported as spam) from the BSpam server, please select the e-mail to be removed from the 'Spam' folder or 'Spam_Posted' folder and then click on the 'Not SPAM' icon available on the toolbar. The spam e-mails would be moved to your inbox and would be available for future access under the inbox folder.

Note

This option is especially useful if the user has accidentally marked an important e-mail as spam or a particular e-mail that has been marked by a user as spam turns out to be an important e-mail for another user of BSpam.

BSpam



The option 'BSpam' allows the user to add blocked and allowed senders manually. The options available in the BSpam menu have been explained below:

Empty Spam or Spam_Posted folder

Users can empty the “Spam” and “Spam_Posted” folders in the following way:

Select Spam/ Spam_Posted folder. Please note that the option name will be changed based on the selection. For example if the user has selected “**Spam**” folder then the option name would be,

BSpam menu > Empty “**Spam**” folder

Check Spam e-mails

Users may check spam in each folder. For example, if the “**Inbox**” folder has been selected (to check for spam e-mails) then the option would be,

BSpam menu > Check in “**Inbox**” folder.

Please note that the folder name in the option would change based on the folder selection.

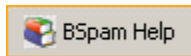
Approved Senders

This option will help the user to view the “Approved Senders” e-mail list. In this list, users can add and/ or delete e-mail addresses. This e-mail address that has been added to the “Approved Senders” list will not be considered as spam in the future.

Blocked Senders

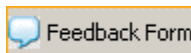
E-mail address that has been added in the “Blocked Senders” list will be considered as spam e-mails. Once the e-mail address has been deleted from the list of Blocked Senders, the messages from this particular e-mail address will be treated as normal e-mails.

BSpam Help



This option allows the user to view the BSpam help content while working with the BSpam utility.

Feedback Form



Users may use the “Feedback Form” button shown above to send us valuable feedback on the BSpam utility. The feedback is sent to the BSpam product support team. This option is especially useful when the users come across the technical/ functional problem while working with BSpam.

Users are requested to explain/ classify the type of error they experience, so that they can assist the BSpam support team in providing the right solution for them.

Note

Outlook Express: Users can show/ hide the “BSpam” toolbar, by selecting the option

View menu > BSpam

MS Outlook: Users can show/ hide the “BSpam” toolbar, by selecting the option

Tools menu > BSpam

Uninstalling the BSpam application

Before uninstalling the BSpam application, all the running components of Microsoft Outlook or Outlook Express such as Outlook.exe, msimn.exe, BSpam.exe, BSpam_Plugin.exe should be stopped.

To Uninstall BSpam from a computer,

On the windows taskbar, please go to the following menu entry: Start > Programs > BSpam > Uninstall BSpam.

The uninstaller will automatically uninstall all the running components and appropriate warning messages will be flashed to the user prior to an uninstall operation.

Support Service

You may use the technical support request/ feedback form at <http://www.bspam.com/support.htm> to send all your BSpam support related queries.

Support Office

Pro Softnet Corporation,

BSpam Division,

21300 Victory Blvd Suite 690,

Woodland Hills,

CA 91367.

1-800-949-3555 ext 117 (Monday thru Friday, 9-00 AM to 5-00 PM PST) from within USA

Or

1-818-594-5972 ext 117 from outside USA

For more information visit: <http://www.bspam.com>